

770-502-0226  
TrueNaturalGas.com

- Great Low Rates
- Outstanding Customer Service
- True Rewards Program



## Newnan Utilities Helped Make The Holidays Brighter

What fun it was seeing our community line the streets of downtown Newnan for the annual Christmas Parade. Special thanks to our crews for lighting up our trucks!



### Recycling Reminder

#### RECYCLE IT!



Cans



Plastic



Paper

#### TRASH IT!



Food Wrappers



Styrofoam

## Stay In The Loop • Follow Us On Social Media

NewnanUtilitiesGA

@NewnanUtilities

NewnanUtilities

NewnanUtilities



From the first water supply in Newnan from Bolton Spring in 1893, to the first flicker of electricity that lit a downtown Newnan street corner, Newnan Utilities has been committed to delivering the services that enhance the quality of life throughout Newnan. In our second century, Newnan Utilities continues to light and lead the way.

70 Sewell Road • Newnan, GA 30263 • 770-683-5516 • NewnanUtilities.org NewnanUtilitiesGA @NewnanUtilities NewnanUtilities NewnanUtilities



Page 2 / CARING CUSTOMERS ...  
... Thanks to our customers for Giving through the Seasons



Page 3 / TIME TO WINTERIZE ...  
... Get your home ready for colder weather with these tips



Page 3 / LEAK DETECTION ...  
... Save water and save money by detecting and repairing toilet leaks



Page 4 / PARADE OF LIGHTS ...  
... Our decorated trucks were one of the highlights of the Christmas parade

# NU CURRENTS

Keeping our valued customers current on all things water, power, and resource conservation.

2022

First Quarter



Left to right: Dennis McEntire, General Manager; Todd Scarbrough, Field Services Manager; Brad Binion, Collection & Distribution Supervisor

## Meet Our Water And Wastewater Department

Newnan Utilities' Water and Wastewater Department is responsible for all water service, as well as sanitation and sewer lines serving our more than 19,000 customers. Dennis McEntire, Newnan Utilities General Manager, recently met with Todd Scarbrough, Field Services Manager and Brad Binion, Collection and Distribution Supervisor, to talk about Newnan Utilities' water and wastewater systems. As Scarbrough explains, "We maintain more than 285 miles of water lines and 250 miles of sewer lines every day of the year for our customers. Our job is to keep systems running smoothly and water flowing for our customers. Our biggest challenge to keeping our water main flowing properly are road damage and road collapse. For our sewer and wastewater system, the biggest problems come from grease getting into the system."

**Q** – Why does Newnan Utilities need to issue a Boil Water Advisory from time to time?

**A** – Boil Water Advisories are issued when a water source is shut off, or when a water source pressure level drops below 20 psi. With this loss of pressure, there is a greater possibility for the water to become contaminated with harmful bacteria. The length

of the Boil Water Advisory is determined by water sample tests. It takes a minimum of 18 hours to process tests that check the water for safety.

**Q** – Why does Newnan Utilities flush fire hydrants?

**A** – You may observe Newnan Utilities crews working at fire hydrants allowing water to run into the streets. It may appear we are ignoring our own water conservation philosophy. However, the process of periodically "flushing" fire hydrants is an important preventative maintenance activity to insure the integrity of our water system and deliver the highest quality of water to our customers.

To learn more about our Water and Wastewater Department, visit *NU Up Close* on the Newnan Utilities YouTube channel, or scan the QR code below.



Watch a video about Newnan Utilities' Water and Wastewater Department.



Dear Caring Customers,

It is with a grateful heart that we say “thank you” for giving to Caring Customers when paying your Newnan Utilities bill. You are making a positive impact in the lives of many, as your donations are awarded to local nonprofit organizations serving thousands of citizens within our community. Over \$70,000 has been awarded to local nonprofits since 2019.

If you haven't done so already, please consider enrolling in recurring giving at [Enroll.CaringCustomers.org](https://www.enroll.caringcustomers.org). After completing the short form, you will automatically give on a monthly basis, without having to complete the donation process each time you pay your bill. You may change the donation amount or opt out at any time.

If you enroll in recurring giving between now and March 31, 2022, you'll receive a special gift.

We wish you the very best in the new year. Thanks again for the generosity you extend to your neighbors!

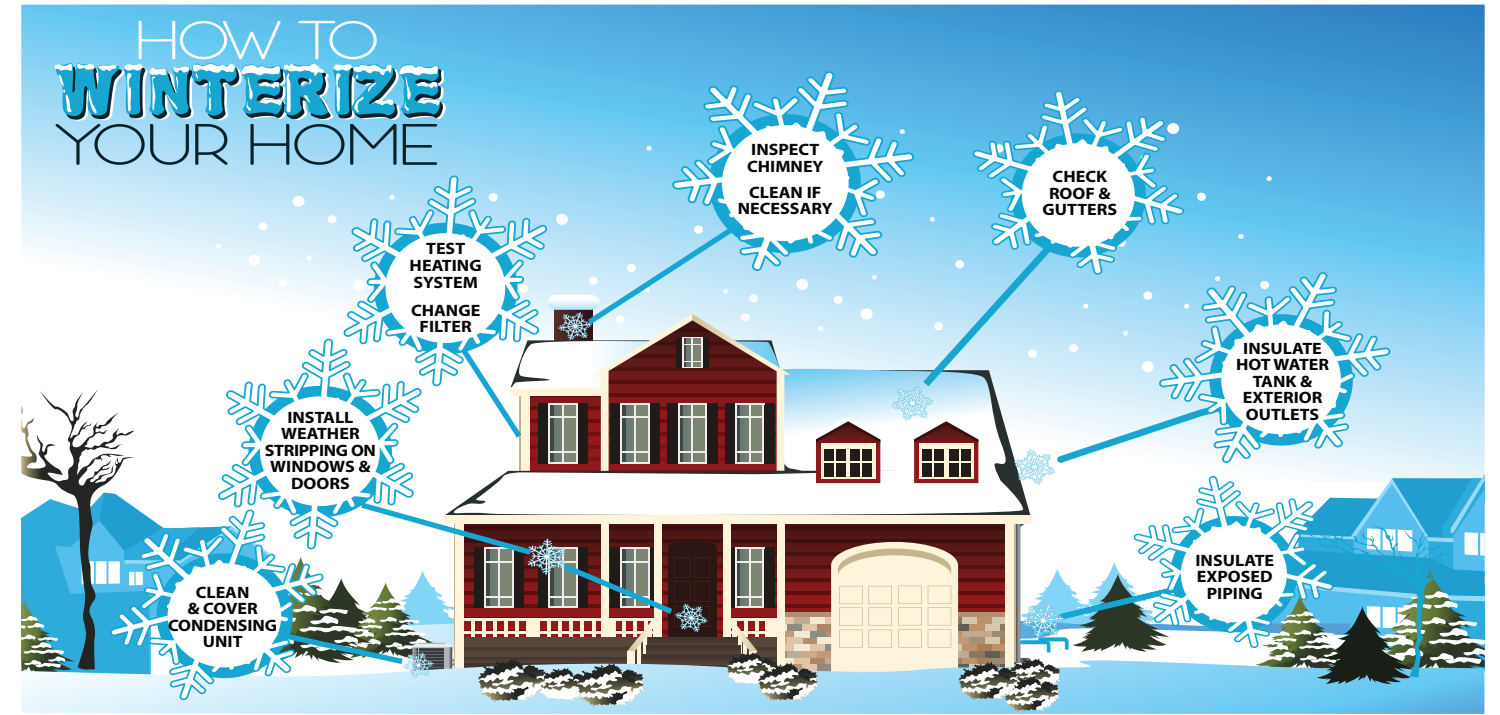
Sincerely,  
Dennis McEntire  
General Manager



Watch a video from some of the organizations the Caring Customers program has supported.



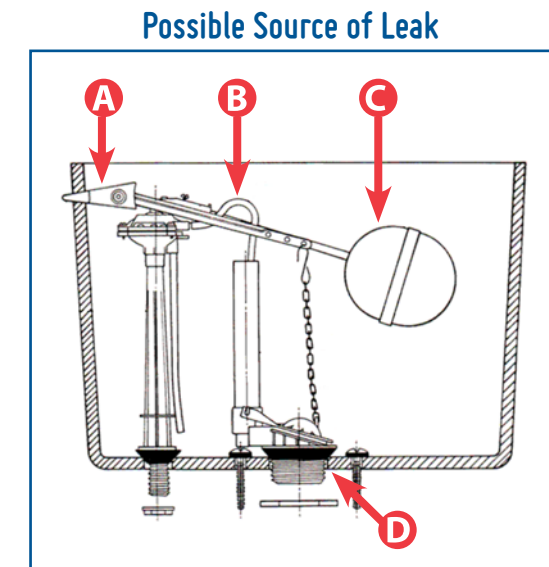
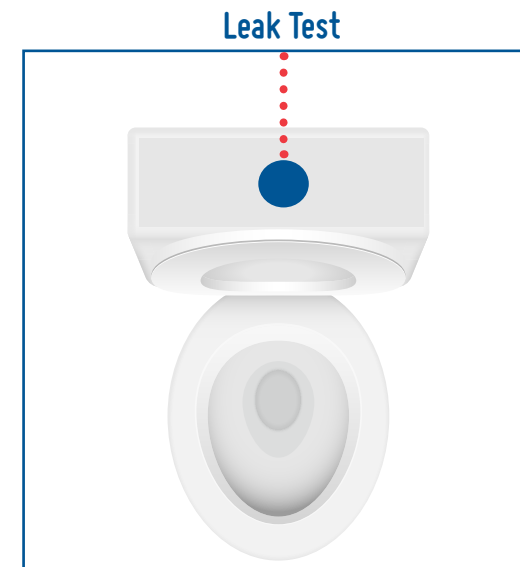
Due to COVID-19 concerns, the lobby at 70 Sewell Road will be closed until further notice. The drive-through remains open. For assistance, customers are encouraged to visit [NewnanUtilities.org](https://www.NewnanUtilities.org) or call 770-683-5516.



### Toilet Leak Detection: Save Money / Save Water

Stop the drain on your dollars! Toilet tank leaks, almost undetectable to the naked eye, can add \$25 or more to your monthly water bill.

**Free Leak Detection Tablets Are Available At Newnan Utilities • 70 Sewell Road**



- 1 Wait 5-10 minutes after the last flush to perform the leak test.
- 2 Remove tank cover. Gently drop one leak detection tablet into the tank. **DO NOT FLUSH.**
- 3 Wait 15-20 minutes.
- 4 If blue dye color appears in the bowl, you have a leak. Don't worry, it won't stain the bowl.

- A** The flushing arm and lift chain are not working properly.
- B** The water level in the tank is too high and spills into the overflow tube.
- C** The float rod, ballcock and/or float ball are corroded.
- D** The flapper valve and valve seat have deteriorated or corroded.

Replacement parts are available at hardware and plumbing supply stores, or consult a local plumbing professional.