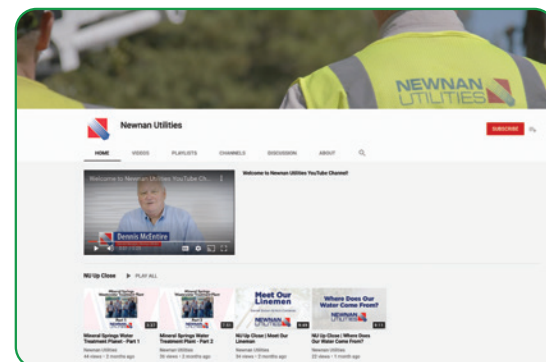


Stay In The Loop • Follow Us On Social Media

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Welcome To Our New YouTube Channel



Newnan Utilities is proud to announce our new YouTube channel, and we invite you to subscribe and follow our updates! Our channel is full of content about Newnan Utilities, our employees, and our commitment to community through the Caring Customers program.

Visit [YouTube.com](https://www.youtube.com) and search **Newnan Utilities** to find our channel.

Current content includes:

- Recent videos about our Composting Facilities
- NU Up Close/Meet our Linemen, two videos showcasing our Mineral Springs Treatment Plant
- NU Up Close/Where does our water come from?

At Newnan Utilities, we work hard every day to provide outstanding water, wastewater, and electric services to the citizens of Newnan and Coweta County. Our new YouTube channel will be a useful platform to share our activities with our customers and our community.

Our Crews In The Community

In partnership with Keep Newnan Beautiful and Coweta County, Newnan Utilities staff helped support Tire Amnesty on January 11, 2021. NU Recycles is a proud partner of *Keep Newnan Beautiful*.

Our crews helped downtown Newnan shine brightly over the holidays with decorations and thousands of lights.



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From the first water supply in Newnan from Bolton Spring in 1893, to the first flicker of electricity that lit a downtown Newnan street corner, Newnan Utilities has been committed to delivering the services that enhance the quality of life throughout Newnan. In our second century, Newnan Utilities continues to light and lead the way.



Page 2 / RECYCLING PROGRAM ...
... a new initiative to promote recycling and provide educational resources



Page 2 / WINTERIZE YOUR HOME ...
... ways to save energy and money during colder months



Page 3 / CARING CUSTOMERS ...
... we helped many charities in 2020, thanks to your generosity



Page 4 / OUR YOUTUBE CHANNEL ...
... a new way to share our activities at work and in the community

NU CURRENTS

Keeping our valued customers current on all things water, power, and resource conservation.

2021

First Quarter



L to R: Dennis McEntire, General Manager; George Lee, Water Plant Manager; Joel Moody, Treatment Operations Technician

Newnan Utilities Up Close: Where Does Our Water Come From?

Founded in 1893, Bolton Springs is the original site of our Newnan water supply. Over 125 years ago, Newnan Utilities started our journey of enhancing the quality of life for the citizens of Newnan with clean water. Today, with more than 19,000 customers, all of us at Newnan Utilities remain dedicated to ensuring our customers receive the highest quality water possible at their homes and businesses every day.

George Lee, Water Plant Manager, and Joel Moody, Treatment Operations Technician are two of our employees who are responsible for making sure our water reaches and exceeds all the safest measures required and for ensuring our reservoirs are full. As George Lee explains, "Our reservoirs are supplied through our raw water pump stations, located at Line Creek, White Oak Creek and Brown & Sandy Creek. When our reservoirs are full, we have 1.8 billion gallons of water - this is an enormous benefit in case of drought in our region. We work hard every day to protect our watershed, and we do monthly inspections on the dams to insure they are safe at all times."

Joel's team is then responsible when the water leaves the

reservoir system and moves into our water treatment plants. The water is treated and filtered to the highest quality possible. Joel explains, "Our production capacity is 14 million gallons and we are currently running at about 7 million gallons, so we have tremendous production capacity to serve our growing Newnan community."

Many in the community know Newnan Utilities by our three trademark water tanks. "Our pumps pull the water from our clear well into the system and then up to the tanks. We keep the water as high as we can and with as much volume as we can as fire protection for the City of Newnan, and also in case there is any sort of main break. We always work to stay ahead without any issues with loss of water," comments Moody.

Dennis McEntire, General Manager of Newnan Utilities, proudly states, "All of us at Newnan Utilities take great pride in the quality of our water and the robust capacity of our system to serve our customers. That pride comes from the great work our all of our employees and for Joel and George's leadership. I am so grateful to them and our team of employees."

To learn more, visit the Newnan Utilities' YouTube Channel and watch Newnan Utilities Close Up: Where does our water come from?

Environmental Stewardship



Being a good servant to our environment has always been priority for Newnan Utilities. Our state-of-the-art composting facility and our commitment to providing vehicle charging stations are just a couple of examples of our ongoing work to help our environment. NU Recycles is our initiative to encourage the practice of adopting recycling behaviors that contribute to environmentally friendly

outcomes in the communities we serve, and to provide education and guidance on recycling best practices. Newnan Utilities partners with existing initiatives in our community and collaborates with organizations and local businesses currently promoting recycling programs.

NU Recycles is a proud partner of the City of Newnan's *Keep Newnan Beautiful* program. For a 2021 calendar of events, visit:

KeepNewnanBeautiful.org/upcoming-events

Follow us on social media for updates and learn more at NewnanUtilities.com/recycle.



Annual Tree Maintenance Underway



Each year, Newnan Utilities and hired contractors work to trim and remove trees and limbs that pose a threat to electric lines. This work, lasting several months, helps ensure safe and reliable electric service.

Safety issues arise when trees either grow too close to power lines, or are in danger of toppling or breakage due to poor health or previous damage. The trees can contact the power lines when their weight becomes too much, or in cases of high wind and rain. Trees contacting power lines can pose several potential threats, primarily power outages, injuries and fire.

Trees are the number one cause of power outages. Newnan Utilities often attributes our low incidence of outages during storms to the tree trimming program. When an energized line falls to the ground, a fuse or circuit breaker should cut power to it, but this is not always the case. In areas with a lot of dry brush, such as in drought conditions, a fire can spread quickly, threatening structures, people, and wildlife. In addition, electricity can arc from the power line to nearby trees under the right conditions. This electric current can electrocute anyone caught near the tree and can cause a fire.

Our contractor, Gunnison Tree, began trimming in November and will finish in April 2021, weather permitting. Some of the streets affected include Bullsboro Drive, Werz Industrial Blvd., Hillwood Circle, Poplar Road, Parks Road, and Lower Fayetteville Road.

To request tree maintenance, visit NewnanUtilities.org and select **Electric/Tree Maintenance** from the main menu.



COVID-19 Updates

The health and safety of our customers and employees is a top priority. We continue to follow the guidelines issued by health experts, the CDC and our local public health authorities. Currently, our walk-in lobby and drive-through at 70 Sewell Road are open. Carl Miller Park is open, with enhanced safety measures including increased cleaning of restrooms and hand sanitizer pumps available throughout the park.

Business transactions, including starting, stopping and transferring service, may be done online. Our customers can pay by phone, mail or online. For added convenience, please consider signing up for Paperless Bills and Auto Pay at NewnanUtilities.org.



New Year's Day - January 1
 Martin Luther King Day - January 18
 Good Friday - April 2

2021 OFFICE CLOSURES

Memorial Day - May 31
 Independence Day - July 5
 Labor Day - September 6

Thanksgiving - November 25 & 26
 Christmas - December 24 & 25

For water or power emergencies, call 770-683-5516 • 24/7/365

Thanks to your generosity, we were able to help these organizations in 2020:

B.Y.R.D. Behavioral Health	Family Patterns Matter
Children's Connect Newnan	Hearts and Homes Rescue
CHILDREN'S MUSEUM	HNL
CORRAL	158 Mission
Coweta CASA	Meals on Wheels
Coweta FORCE	Newnan-Coweta Humane Society
Coweta Samaritan Clinic	One Roof
ELEVATE Coweta Students	

Please consider joining the Caring Customers program this year. It's easy! Choose a monthly donation amount on your Newnan Utilities statement, or visit our website to enroll or make a one-time contribution.
NewnanUtilities.com/caring